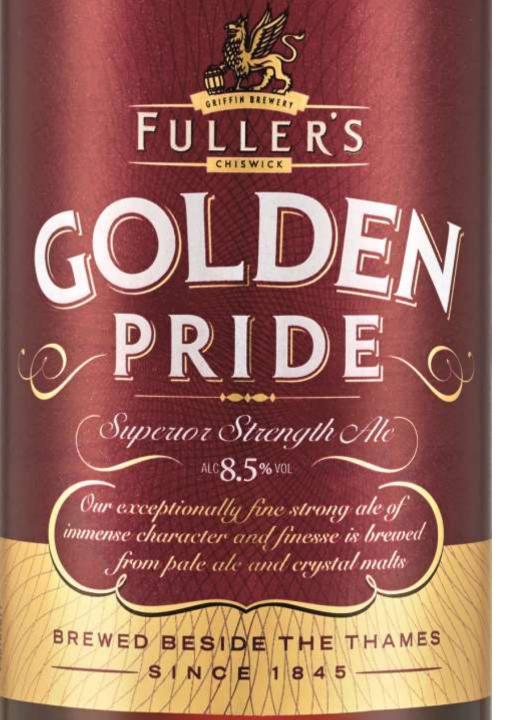
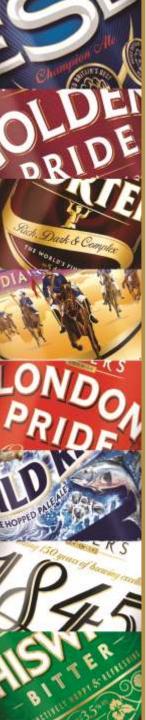


# Fuller, Smith and Turner PLC Final Results for the 52 weeks ended 30 March 2013



## Michael Turner Chairman



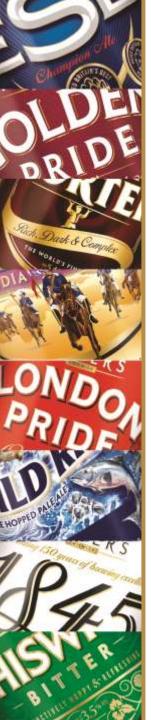
### Agenda

Overview

Financial Results

Operations

Prospects



### Core Values and Objectives

Maximise shareholder returns by generating high quality, sustainable earnings

- Long term focus
- Culture of style not fashion
- Passion for quality
- Premium positioning
- Pride in our brands
- Continue to expand the business



### PLC Awards 2012

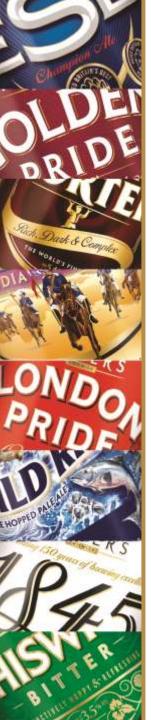
- Fuller's named Company of the Year at the prestigious PLC Awards in March 2013
- Recognition of our longterm business model and continued share price growth



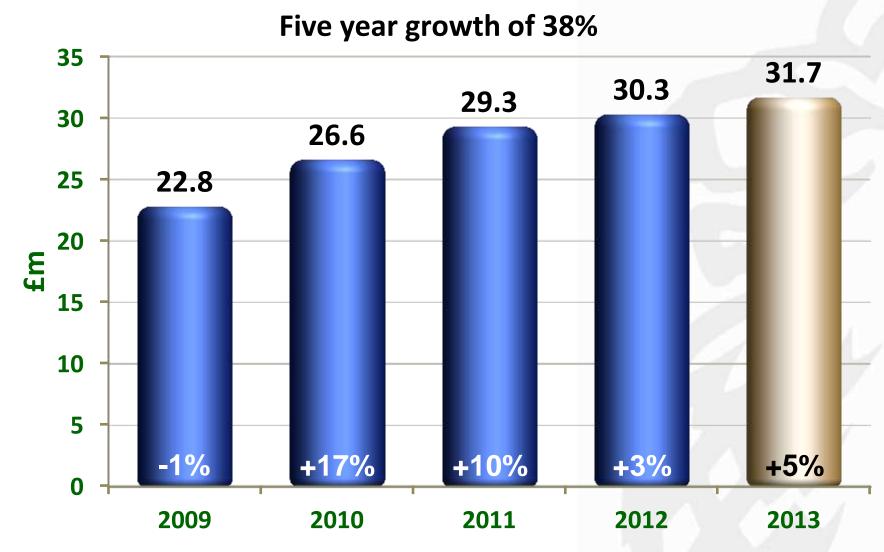


### Financial Highlights

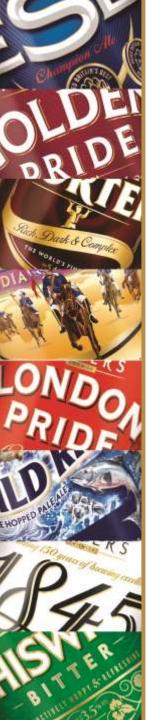
- Adjusted EPS up 8% to 43.07p
- Revenue up 7% to £271.5m
- Adjusted PBT up 5% to £31.7m
- EBITDA up 7% to £51.2m
- Final dividend up 10% to 8.35p
  - Total dividend up 8% to 13.70p
- Net debt / EBITDA at 2.6x on a pro forma basis
- Managed Pubs and Hotels LFL sales up 2.1%



### **Adjusted Profits**

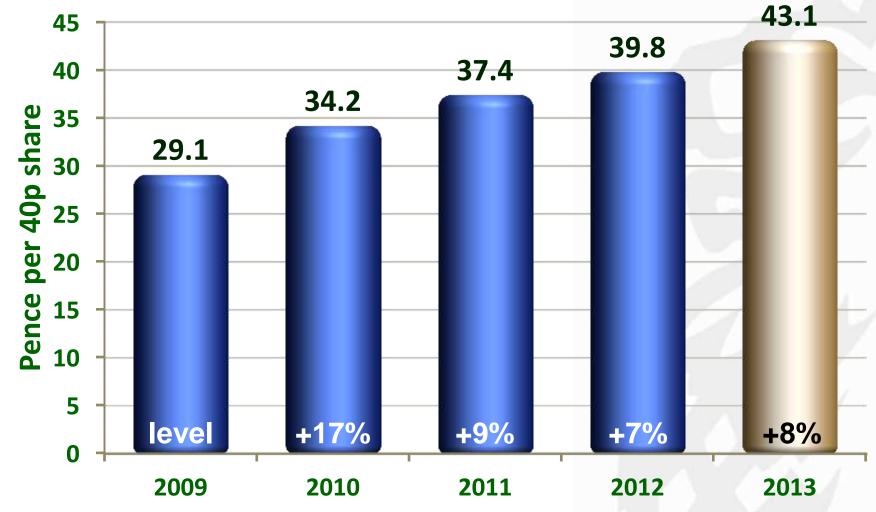


Adjusted profits are profits before tax excluding exceptional items 2011 was a 53 week period



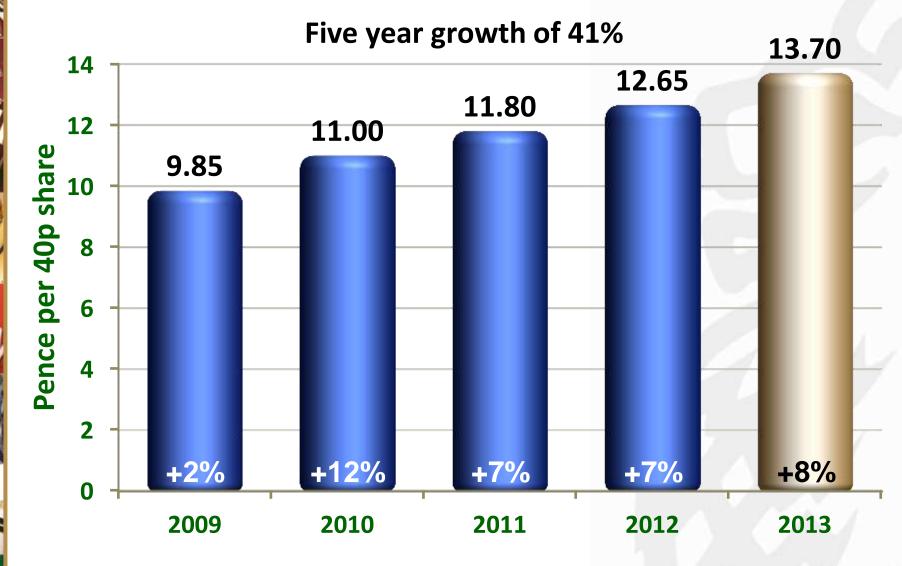
### Adjusted EPS

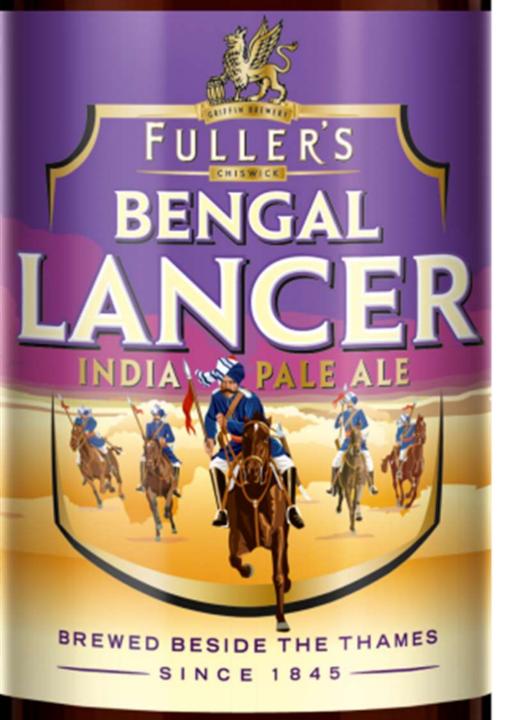




Excluding exceptional items 2011 was a 53 week period

### Full Year Dividend





### James Douglas

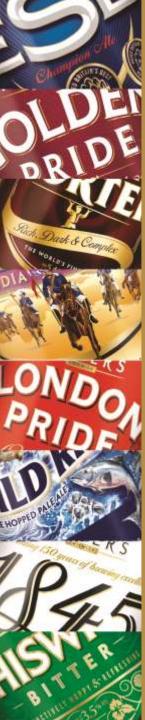
Finance Director



### Group Performance

	2013 £m	2012 £m	
Revenue	271.5	253.0	+7%
Operating costs*	(234.5)	(218.1)	+8%
Operating profit*	37.0	34.9	+6%
Net finance costs*	(5.3)	(4.6)	+15%
Adjusted profit*	31.7	30.3	+5%
Depreciation & amortisation EBITDA*	14.2 51.2	12.9 47.8	+10% +7%
	<del>-</del> - <del>-</del> -		

<sup>\*</sup> Excluding exceptional items



### Reconciliation to Statutory Profit

	2013 £m	2012 £m	
Adjusted profit	31.7	30.3	+5%
Exceptional items	3.5	(1.5)	
Profit before tax	35.2	28.8	+22%
Tax on adjusted profit	(7.7)	(7.9)	-3%
Exceptional tax	1.8	2.8	
Profit after tax	29.3	23.7	+24%
		100	
Adjusted EPS	43.07p	39.82p	+8%
Basic EPS	52.59p	42.13p	+25%



### Managed Pubs and Hotels

	2013	2012	
LFL sales	+2.1%	+4.2%	
Revenue	£170.1m	£155.7m	+9%
Operating costs*	£150.7m	£137.4m	+10%
Operating profit*	£19.4m	£18.3m	+6%
Operating margin	11.4%	11.8%	
Depreciation &			
amortisation	£9.6m	£8.5m	+13%
EBITDA*	£29.0m	£26.8m	+8%

<sup>\*</sup> Excluding exceptional items



### Managed Pubs and Hotels Turnover

### LFL growth rates

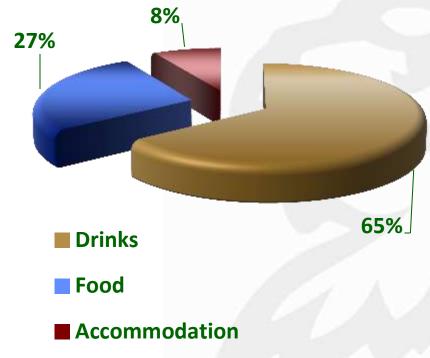
Drinks +0.9%

Food +3.9%

Accommodation +8.2%

**TOTAL** +2.1%





- Drinks sales most impacted by the weather
- Investment in food team is driving quality and consistency
- Accommodation includes one off benefit from Olympic games

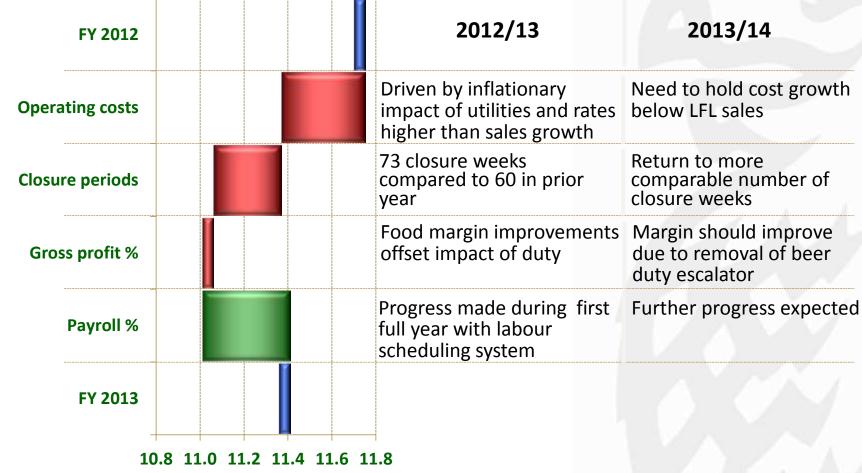


### Margin Evolution

Managed Pubs and Hotels margin down 34 bp on last year

Managed Pubs and Hotels operating margin

%

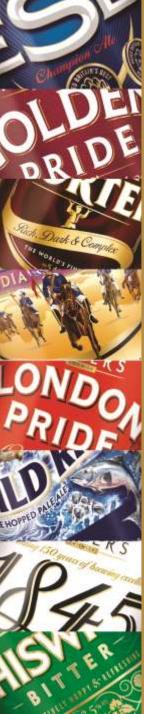




### **Tenanted Inns**

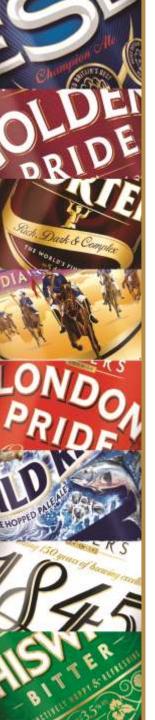
	2013	2012	
LFL profits	+1%	+2%	
Average EBITDA per pub	+9%	+4%	
Revenue	£30.8m	£27.5m	+12%
Operating costs*	£18.6m	£17.2m	+8%
Operating profit*	£12.2m	£10.3m	+18%
Operating margin	39.6%	37.5%	
Depreciation	£1.6m	£1.6m	Level
EBITDA*	£13.8m	£11.9m	+16%

<sup>\*</sup> Excluding exceptional items



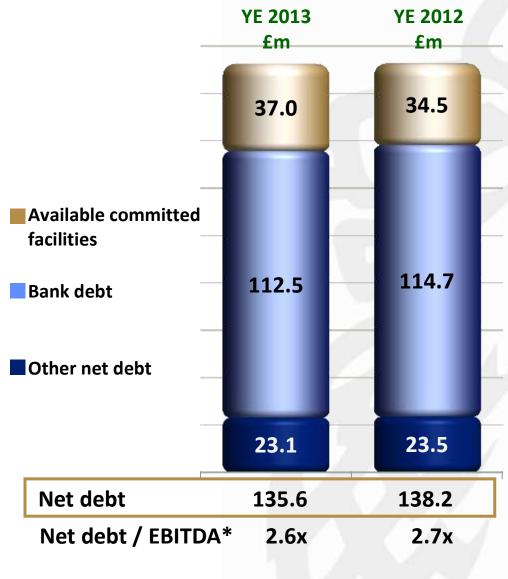
### The Fuller's Beer Company

	2013	2012	
Total Beer volumes	Level	+2%	
Revenue	£113.6m	£109.1m	+4%
Operating costs	£104.9m	£100.1m	+5%
Operating profit	£8.7m	£9.0m	-3%
Operating margin	7.7%	8.2%	
Depreciation	£3.0m	£2.7m	+11%
EBITDA	£11.7m	£11.7m	Level

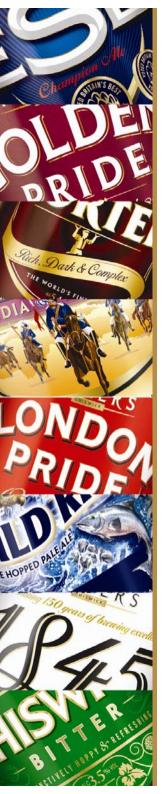


### **Borrowing Capacity**

- £150m committed across four banks
- Freedom to add further funding for acquisitions
- 80% of period end gross borrowings fixed or capped
- Estimated blended cost of borrowings for 2013/14 is 4.2%
- New £20m swap in place, starting 2015 through to 2022 at 2.3%

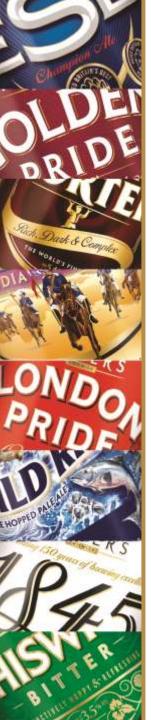


<sup>\*</sup> Net debt / EBITDA is on a pro forma 12 months basis for pubs acquired and disposed of in the year

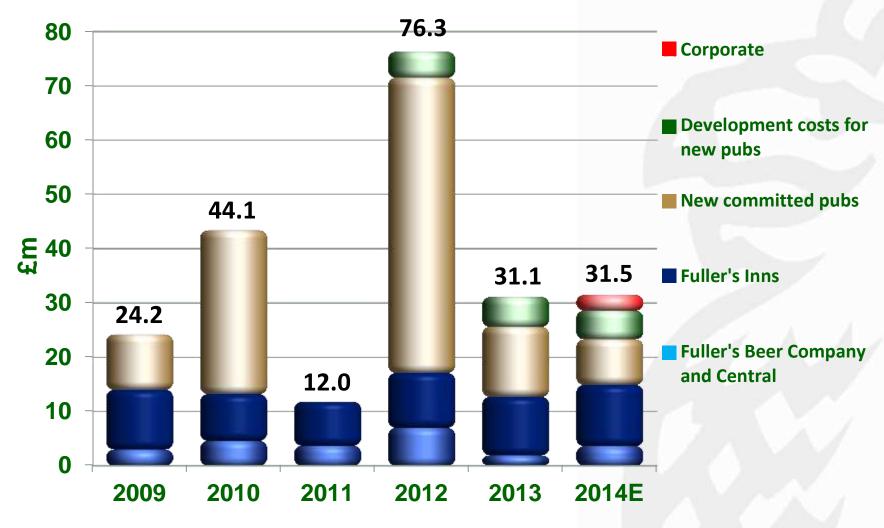


### Generation and Use of Cash

	2013 £m	2012 £m
EBITDA	51.2	47.8
Working capital / other adjustments	(2.4)	4.9
Interest and refinancing costs	(5.4)	(4.5)
Tax	(8.1)	(8.7)
Cash available for discretionary spend	35.3	39.5
Capex on existing estate and brewery	(12.7)	(17.1)
Pub acquisitions – business purchases	(11.4)	(52.8)
Pub acquisitions – development capex	(5.5)	(4.8)
Acquisition costs paid in period	(1.5)	(2.0)
Property disposals	9.5	1.9
Dividends and share buy backs	(10.6)	(14.3)
Cash flow	3.1	(49.6)
Non cash movement	(0.5)	(0.1)
Net debt movement	2.6	(49.7)



### Annual Capital Expenditure



Capital Expenditure for all years includes pub acquisition costs paid in the period which from 2012 onwards we have treated as exceptional expenses in the accounts.

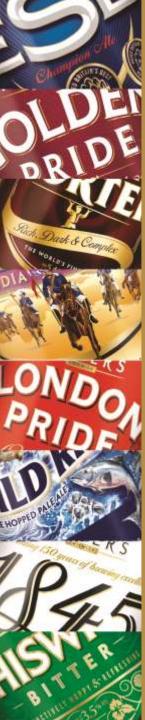
2014E represents the current estimate of capital expenditure for the 52 weeks to 29 March 2014 and committed pub acquisitions. Further pub acquisitions would be in addition to this.



### Simon Emeny

Group Managing

Director



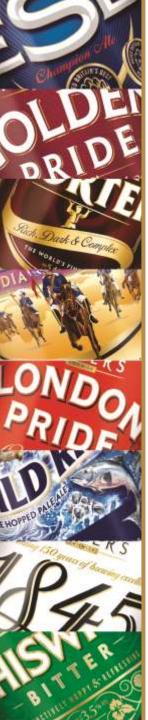
### The Fuller's Vision

"We will create and operate the most stylish pubs and hotels whilst brewing Britain's most coveted premium brands for discerning customers both at home and abroad."



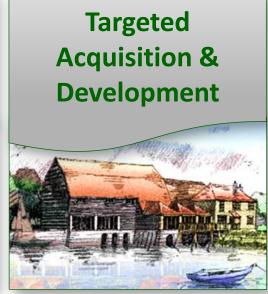




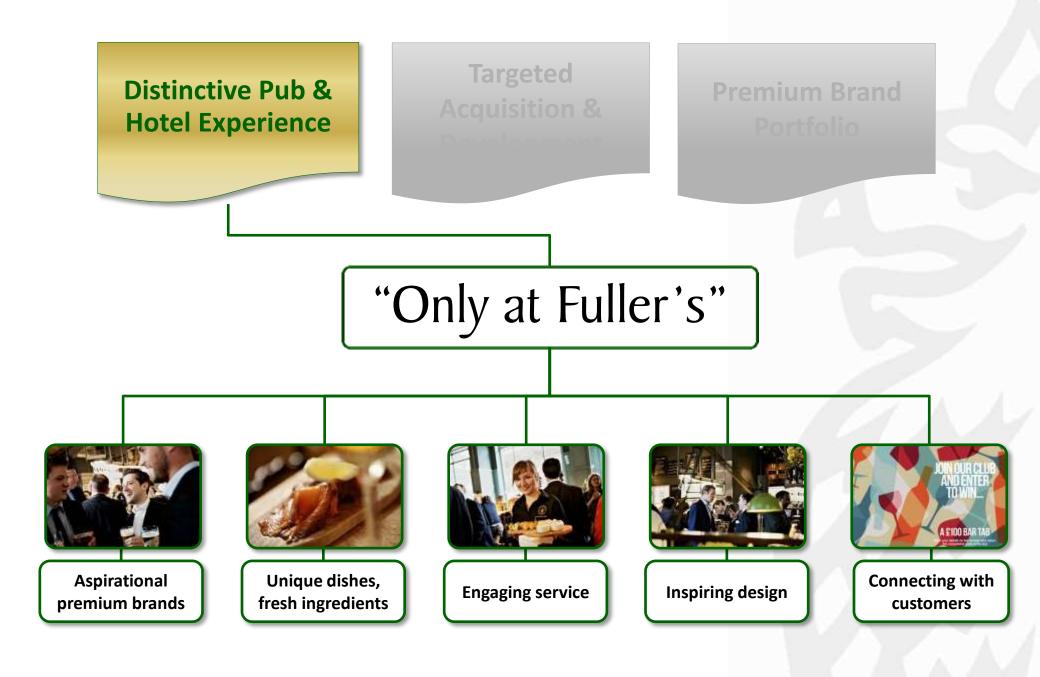


### **Drivers for Growth**













"Only at Fuller's"









### **Food**

Bespoke and unique menus characterised by fresh food

### **Core dishes**

- Only high quality sourcing
- Consistent approach

### "Only at Fuller's"

Unique beer and food collaborations

### **Local produce**

 Flexible supply chain allows creative chefs to deliver blackboard specials with local, seasonal ingredients









### Connecting with Customers



### **Online bookings**

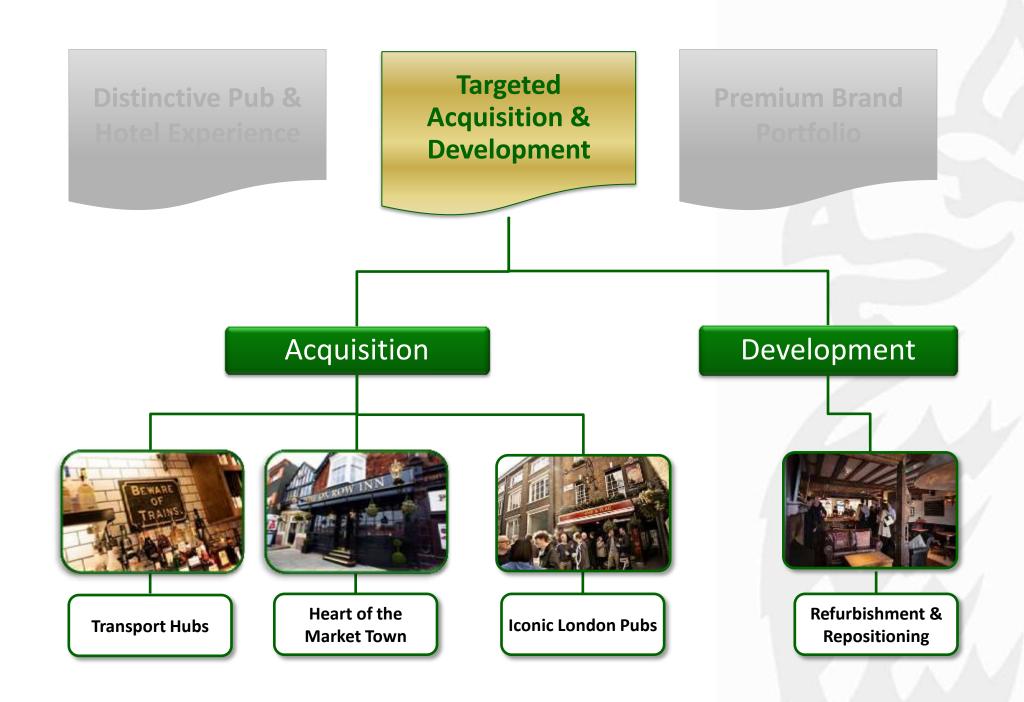
- Online table bookings doubled in less than a year
- 23% of online room bookings made through Fuller's website

#### Web

- Unique visitors up 42% and average dwell time up 24% since launch in May 2012
- One third of visits accessed via mobile devices
- Virtual tours of 82 pubs via Google Streetview

#### **Functions**

Dedicated sales team driving bookings





### **Transport Hubs**



The Parcel Yard, Kings Cross



London's Pride, Heathrow Terminal 2

### The Parcel Yard, Kings Cross

- Trading ahead of expectations
- Largest retailer of cask ale in the estate

### **London's Pride, Terminal 2**

- £1.7m development spend
- Prominent location with 5,500 square feet, the only airside pub in the new Terminal 2
  - 200 covers, fresh food to eat in or take a plane picnic
  - Showcase the story of Fuller's heritage to 20 million travellers



### New Development Sites



Cam's Mill, Fareham



One Over The Ait, Kew Bridge

### Cam's Mill (Fareham) & One Over The Ait (Kew Bridge)

- Outstanding freehold assets
- Combined spend of £3.4m
- Bespoke design and construction
- High turnover potential
- Food focussed sales mix



### Refurbishment & Repositioning Strategy

### **Objectives**

### Attract target demographic

- Young professionals
- Affluent families

### Increase food sales

- More covers
- Improved dining experience

### Maximise trading space

 Restructure underexploited areas

### Drive operational efficiency

- Reduce energy costs
- Optimise staff time

### Actions

### Eye catching branding

- Update signage for contemporary look
- Launch branded products (e.g. Brewer Street)

### Remodel kitchen

- Efficient layout for faster service times
- Support redesigned menu

### **Improve zoning**

- Dedicated dining areas
- Relaxed casual areas
- Tailored function rooms

### Enhance outside space

- Revitalise layout and design
- Expand dining area

#### Energy efficient equipment

- Kitchen appliances
- Lighting



### Refurbishment & Repositioning

















### **Tenanted Inns**

### **Supporting Our Tenants**

- Service Agreement (Target: 100, Signed up: 123)
- Extranet designed through Tenant forums and launched April 2013
- Free Wi-Fi offered to all Tenants (80% signed up within 4 days of offer)
- Record level of investment in Tenant training



Tom Gavaghan The Andover Arms, Hammersmith



### **Tenanted Inns**



Sam Malham and Paschal Comiskey The Forresters, Ealing

### **Sharing The Rewards**

- Fuller's LFL profits up 1%, businesses healthy
- All pubs open and trading
- Average tenure six and a half years
- Increase in Tenants on substantive agreements
- Very high standard of applicant

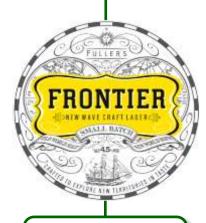
Distinctive Pub & Hotel Experience

Targeted
Acquisition &
Development

Premium Brand Portfolio



Well Invested Brands



**Broaden Portfolio** 



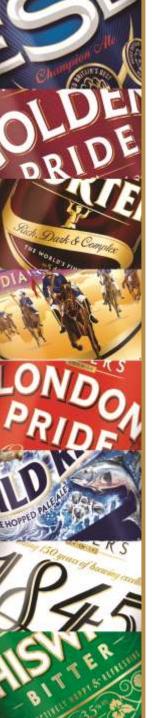
Leverage Expertise Internationally



### New Bottle Design

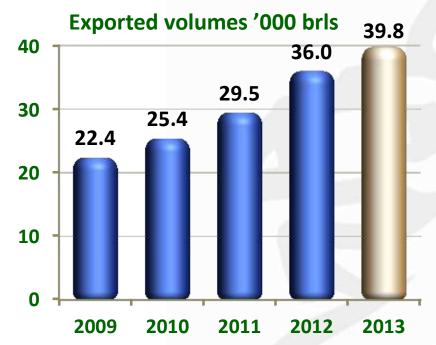
- Elegant and distinctive new shape
- Striking new label designs with a modern feel
- Launched in the Off Trade in May 2013 and Export in June 2013





### **Exports**

- 1 in 5 barrels exported
- 97% volume growth over five years
- Exported to 68 countries
- Focus on growing core markets
- Explore new opportunities
- Leveraging investment in brands







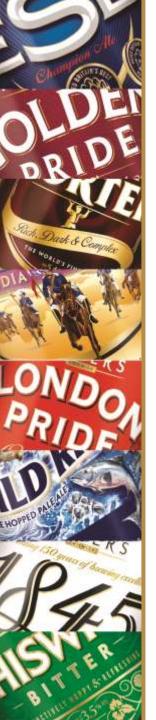
### New Wave Craft Lager

Hand-crafted over 42 days, Frontier brings together the best of old world craftsmanship and new world ingredients to deliver a flavourful new wave craft lager



- Targets lager drinkers looking for more authenticity and flavour
- Fully integrated campaign to support the brand
- Seeded into 50 pubs with plans in place to increase this over the coming months
- A craft lager that the consumer will seek out





### Specialist Beers

### **Veltins**

- Pilsner lager from a family owned brewery in Germany
- Brewed to German purity laws from 1516

### Chimay

- Authentic Trappist beer, brewed by Trappist monks in Belgium for over 150 years
- Chimay Gold Draught unfiltered, unpasteurised 4.8% keg beer, available outside the Chimay Abbey for the first time
- Exclusive importers of Chimay Gold Draught in the UK



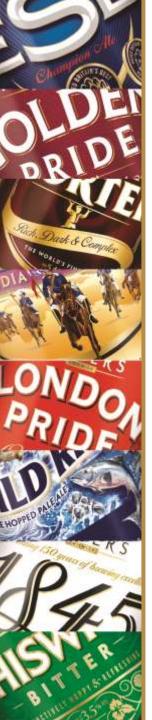




### Cornish Orchards Acquisition

- Acquisition completed 4<sup>th</sup> June
- Cornish Gold, refreshing lightly sparkling cider made with freshly pressed apple juice
- Award winning portfolio of quality ciders, apple juice and other soft drinks
- £1.4m turnover, £0.4m EBITDA year ended 31<sup>st</sup> August 2012
- Purchased for £3.8m
- Located in Duloe, Cornwall, established in 1999

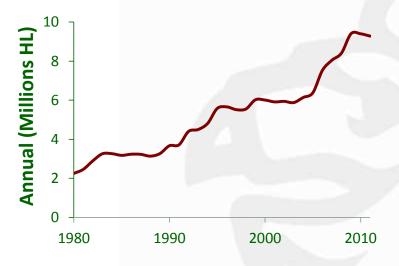




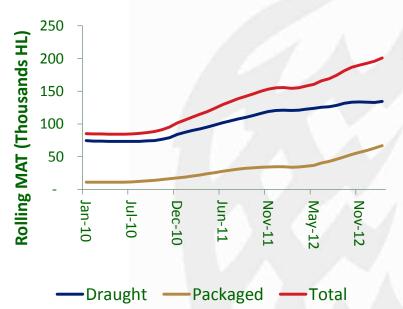
### Strategic Rationale

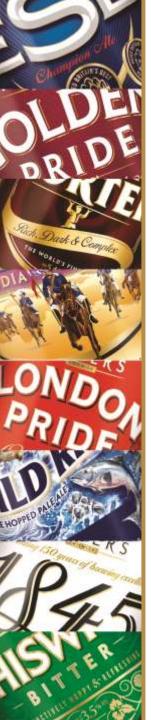
- Diversification opportunity and a good fit for existing business
- Attractive drinks segment with consistent growth, low cost of production and favourable duty treatment
- Quality craft cider with genuine local provenance
- Opportunity to drive significant incremental sales through existing sales channels
- Good modern production facilities

#### **UK Cider Sales**



#### **UK Premium Cider Sales**





### **Summary**

- A strong year, with good returns from acquisitions and developments
- Adjusted PBT up 5% to £31.7m
- Adjusted EPS up 8% to 43.07p
- Managed Pubs and Hotels operating profits\* up 6%
- Tenanted Inns operating profits\* up 18%
- Beer Company operating profits down 3%
- New Beer Company strategy in execution

<sup>\*</sup>Operating profit before exceptional items

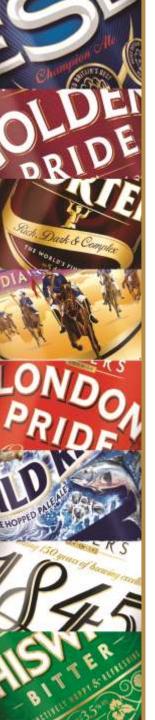


### Trading Update

Managed LFL sales up 7.0% for 9 weeks

Tenanted LFL profits down 1% for 9 weeks

Total beer volumes down 5% for 9 weeks



### **Prospects**

- Simon Emeny appointed as Chief Executive from 1 July
- Pipeline of acquisitions and development sites
- "Made of London" campaign live
- Redesigned 500ml bottle
- Frontier, new wave craft lager launched
- Acquisition of Cornish Orchards completed



### Appendix - Fuller's Inns Estate

Managed Pubs and Hotels Tenanted Inns

TOTAL

2012	Acquired	Sold	Transferred	2013
174	2	-	1	177
209	2	(1)	(1)	209
383	4	(1)		386

